



Dear Client,

Below follow our guidelines for processing your claim using photos. For our part, we will try to further process your case on the basis of these photos and the data entered. If the photos are not sufficient to carry out a quality loss assessment, we will get back with you.

A well-documented loss assessment file will contain the following images:

1. *A wide view of the vehicle taken from the 4 corners*
2. *Vehicle number plate*
3. *The chassis number as stamped or on a sticker in the windscreen or door pillar*
4. *Separate photos of each of your vehicle papers:*
 - a. *Vehicle registration certificate, an overview of the whole and split up by part, and the registration certificate side*
 - b. *Inspection report if applicable*
 - c. *Identification report if applicable (only for light trucks, trucks, trailer > 750kg)*
5. *Kilometrage (total kilometres or ODO)*
6. *Wide overview of the damage*
7. *Plus 3 detailed photos of the damage, from different angles*
8. *Any other damage to the same part/parts*

The rule here is the more photos the better. Feel free to take a few extra photos of the vehicle and the damage.

The following pages contain an example of a detailed photo file that makes it possible for us to further process your case.

Kind regards,
J&V Services B.V.
Ondernemersstraat 1B
2500 Lier
03/489.12.16
j.v.services@telenet.be



1.



2.

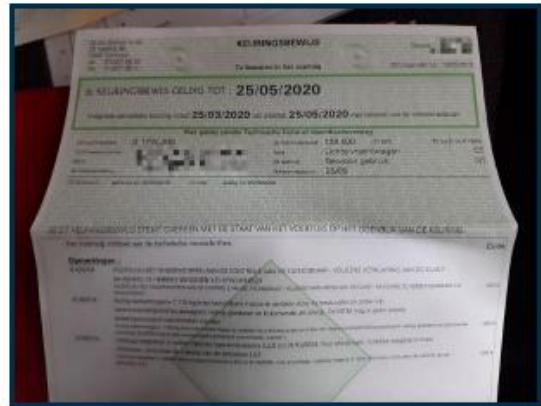


3.





4. a,b,c



5.





6.



7.

